

To: All Customers
Date: 1st September 2026
Re: Annual shutdown

Dear Valued Customer,

Please note, our factory will close on 11 December 2026 and will reopen on 7 January 2027 for our annual shut down. Our sales office and warehouses will close on Friday 18 December 2026 and re-open Monday, 04 January 2027.

Please note that, due to large order volumes usually placed at this time of year, we ask that any Hand Built Hose orders required for 2026 be placed before 1 November 2026. We will endeavor to have all orders placed delivered / ready for collection prior to shut down on 11 December 2026.

We would also like to take this opportunity to thank each one of you for your support during the year. With your help we have been able to expand our production facilities and increase the number of people we employ. We wish you, your companies and families a safe and happy festive season and we hope that 2027 will be a year of growth for us all.

Yours faithfully,



MARTIN CASSIDY
Managing Director



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